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**Testimonial: Kent Ireland** 

5 years ago, Nigel was working with Kentan Machinery to implement some HR systems and improve the overall teamwork and culture of the business.

One particular staff member who was at the centre of some performance and personal conflicts among the staff was able, for the first time, to say how she felt about her work and work performance. I still remember one critical conversation, facilitated by Nigel, that essentially saved her job and she is still here as an integral part of the team some five years later.

He has the ability to understand people. He asks insightful questions in a way that makes the answer safe. He is able to help people communicate with authenticity which made a lasting difference in our business.

Nigel makes it ok for people to change and shows them how to do it. If you want genuine change in the stress, behaviour and attitude of your people, then I recommend Nigel Donovan.

**Kent Ireland** 

Director